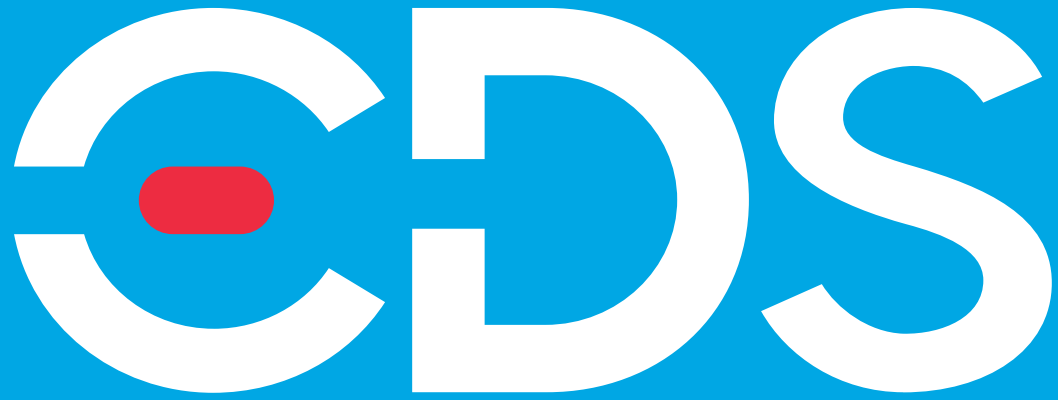


Secure Connection Center

30th October 2026

Sections

01	Overview	slide 3
02	Actions Required	slide 4
03	Update Path Matrix	slide 5
04	Appendix	slide 6

New URL Configuration Guide ... 7
Enabling Terminal Status Messaging ... 8
Enabling Electronic Journal Upload ... 9
Frequently Asked Questions (FAQs) ... 10



Overview

ATMs use Transport Layer Security (TLS) to create a secure connection with a transaction processor. During connection, the ATM validates the processor's digital certificate against trusted root certificates stored on the ATM. Certificate authorities are introducing newer, dedicated TLS trust hierarchies and retiring or reducing reliance on older chains. This is an **industry-wide trust-management** change, not an ATM transaction-format change and not an event unique to one processor.

CDS established the **Secure Connection Center** (**SCC**) to proactively manage platform certificate updates and simplify future certificate maintenance in partnership with operators and ATM manufacturers.



The next slide, titled Actions Required, provides the steps you need to take to confirm your terminals are connected to the **Secure Connection Center (SCC)** and have the latest certificates installed.

Complete these actions by **January 31, 2027**, to help avoid service disruptions.

Actions Required

Complete these steps before **January 31, 2027** to avoid potential service disruption.

1. **IP Whitelisting** (*if applicable*✶): Add the required IP addresses to the allow-list before completing the software update

   3.142.137.129 | 13.248.160.71 | 35.71.134.21 | 52.14.105.239 | 52.35.64.170 | 52.223.37.115 | 54.69.111.60 | 76.223.33.49

2. Update your ATM software based on the **Update Path Matrix** provided on slide 5

3. Point the ATM to the new Secure Connection Center (SCC) AWS URL: **na.termgw.com**

4. Optimize your terminal for the future by enabling the following capabilities:

   ☑ Enable **terminal status monitoring/messaging**

   ☑ Enable **electronic journal upload**

   ☑ Submit **router identifier form** for routers procured through CDS

Go to Appendix for OEM specific configuration guides

Click here to complete form

✶This is applicable if you have any kind of whitelisting already in place with your communications or networks provider.

Update Path Matrix

Make	Group	Model + Software Identifiers	Update Path
Genmega	Windows CE	**Models**: all, excl. 1700W	Update SW[2] to C/V 05.00.47+
	Firmware-based	1700W	Unverified. Call your Account Rep.
Hyosung	Windows SE	**Models**: 1500SE (upgraded version of Firmware based 1500), 1800SE, Halo (2600), Halo 2 (2600SE), 2700CE, 2700T (TTW), 2800SE (FORCE), 2800T (Force TTW), 4000W (wall mounted), 5000SE, 5200SE, 5300SE, 5400SE. **Software**: C/V/P 06.0X.XX	Update SW[2] to C/V 06.03.11+ for STD 1 C/V 06.03.11+ for STD 3
	Windows CE[1]	**Models**: 1800CE, 5000CE, 5300CE **Software**: C/V/P 01.04.XX.	To be confirmed by November 6, 2026.
	Firmware-based	**Models**: MiniBank 1000, 1400, 1500 (V**11**.XX.XX), 1500 ARM9 (V**21**.XX.XX) MB2000, 2100T (V**A1**.XX.XX), 1800Std (aka 1800POS) (V**31**.XX.XX) **Software**: NH15**11**0007 (1500), NH15**21**2006 (1500 ARM9 mb), NH-**31**20.07 (1800Std) or NH15**A1**0009 (2100T)	Unverified. Call your Account Rep.
Triton	Windows CE	**Models:** Argo 7", 12", 15" and FT, Traverse, FT5000, RL1600, RL2000, RL5000, RT2000, MAKO and Verasafe | RP03002003 or RP04002005, this equates to 3.2.3 and 4.2.5, respectively. **Software**: (OEM) 3.3.2 or 3.2.3 (CATM)	Update SW[2] to 4.2.5.5+ **and** load certs → Load AWS SSL Certificates
	Firmware-based	**Model**: 8100, 9100, 9600, 9700, 9600PCI **Software**: Prefix "KA-" (see list below)	Unverified. Call your Account Rep.

8788.00	9900.14	9976.04	9988.08	9988.15	9988.24
9900.04	9966.00	9976.11	9988.09	9988.17	9988.25
9900.06	9967.01	9980.00	9988.10	9988.22	9988.26
9900.13	9975.00	9988.02	9988.14	9988.23	9988.28

[1] Hyosung stopped software support for CE models in 2019.

[2] Appendix section lists all links on one page.

Appendix

New URL Configuration Guide

For additional questions or support, please contact your technical support line or CDS account representative.



Genmega

Genmega C or V 05.00.47
New URL Configuration Guide



Hyosung

Hyosung C or V 06.03.11
Std 1
New URL Configuration Guide

Hyosung C or V 06.03.11
Std 3
New URL Configuration Guide



Triton

Triton 4.2.5.5
New URL Configuration Guide

Enabling Terminal Status Messaging

For additional questions or support, please contact your technical support line or CDS account representative.



Genmega

- Customer Setup
- Processor Option
- Standard 3 Option
- Status Monitoring
- Enabled



Hyosung

Emulation: Standard 1

- Host Setup
- Processor Option
- Standard 1 Option
- Terminal Status = Enable

Emulation: Standard 3

- Host Setup
- Processor Option
- Standard 3 Option
- Status Monitoring = Enable



Triton

- Login with the MASTER password
- Choose #6: Terminal Configuration
- Choose #1: General Parameters
- Choose #9: ATM Monitoring
- Press #1 until Status Monitoring = Enabled

Note: DO NOT use Advanced Monitoring

Enabling Electronic Journal Upload

For additional questions or support, please contact your technical support line or CDS account representative.



Genmega

- Login with the MASTER password (if not already logged in)
- Select Journal
- Ensure EJ Upload = Enable



Hyosung

Emulations: Standard 1 and 3

- Navigate to the OP Menu
- Select Journal
- Select Upload Journal to Host
- Press En/Disable until Upload Journal to Host = Enable



Triton

- Login with the MASTER password (if not already logged in)
- Choose #6: Terminal Configuration
- Choose #1: General Parameters
- Choose #9: ATM Monitoring
- Choose #4 until there is a check mark next to Journal Upload

Frequently Asked Questions (FAQs) – 1 of 2

This FAQ answers common questions about the upcoming ATM network connectivity enhancements. For additional questions, please contact your CDS account representative.

- **What is changing?**
  - The network connection used for ATM connectivity traffic has been updated by routing it through a more secure, centralized environment.
  - This change is intended to improve security, monitoring, and traffic control before traffic is forwarded to back-end systems.
- **Why is this change being made?**
  - This update helps strengthen the security, resilience, and monitoring of ATM communications by routing traffic through a **Secure Connection Center** (na.termgw.com) before it reaches CDS back-end systems.
  - Key benefits include:
    - Improved protection through traffic inspection and validation
    - Better monitoring and visibility of incoming ATM traffic
    - Greater service resilience, scalability, and alignment with the broader ATMaaS architecture
- **Does this apply to all my ATM types or only specific terminals?**
  - This change applies to ATMs that connect to CDS using the host URL atm.columbusdata.net on ports 6963, 6964, or 6965.
- **Do I need to remove or change any existing firewall rules?**
  - No. Existing firewall rules do not need to be removed or replaced. Your network provider only needs to add the new rules provided.

Frequently Asked Questions (FAQs) – 2 of 2

This FAQ answers common questions about the upcoming ATM network connectivity enhancements. For additional questions, please contact your CDS account representative.

- **Will testing be required after I complete the actions required?**
  - Yes. Perform any one of these transactions – Balance Inquiry, Cash Withdrawal, or Trial Day Total – to ensure a successful connection.
  - If the transaction is not successful, please contact your technical support line.
- **What if I cannot complete the actions required by January 31, 2027?**
  - If the actions required (slide 4) are not completed by **January 31, 2027** – your terminal may experience transaction processing interruptions or loss of connectivity to the CDS processing platform.
- **Will you be able to tell me which of my terminals are pointed to the new Secure Connection Center?**
  - Yes. We will be monitoring this transition closely starting the week of November 2, 2026.
  - You may request this information from your CDS account representative.

powered by NCR Atleos

← Sections

Always on.
Always ahead.

Everything you need to make money and grow, with the world's most dedicated ATM partner.



Thank you