

## Hyosung (Enhanced Std 1) Dialup Settings

Customer Setup>Select Processor> Communication	Customer Setup>Select Processor>Message format	Host Setup>Telephone Numbers
Comm Type: Modem	Message Format: standard 1	Phone#1: 1-866-923-3608 Phone#2: 1-866-501-7536
Host Setup>Routing ID	Customer Setup>Standard 1 options	
Routing ID: CDHY	Terminal totals: Enabled Reversal at Host: Enabled	
	Reason for Rev: Disabled	

## Hyosung ( Enhanced Std 1 ) on Dialup Troubleshooting

Error	D1800	No Dial Tone
		A Make sure the phone line is plugged in at both ends. The jack should be plugged into the "Line 1", or top, port on the main board of the terminal.
		B If the line is properly plugged in, connect your test phone into the "phone" jack on the main board. This will enable you to listen for a dial-tone.
		C If there is no dial-tone, try connecting the phone line directly into your test phone. If still no dial-tone, replace the phone cable.
		D If after replacing the phone cable you still receive no dial-tone, contact the location telephone provider for further assistance.

Error	D1704	No ACK / NAK :CDS received but rejected the transaction / communication (incl. any "D170x" type of error)
		Verify terminal programming. Ensure that your terminal ID is correct ( Host setup> Terminal ID ) . Routing ID is set to CDHY ( Host Setup>Routing ID ) Check Host phone numbers. (Host Setup>Telephone Numbers)

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Error	DA0111	Pin Translation error / Master keys are incorrect
	A	Log into Key management. ( Operator>Host Setup>Key Management>Enter Master Keys> input password 1&2 > ) Key mode should be TDES or TDES 3. Verify that the Check Digit matches the one provided when the master keys for this terminal were bound.
	B	Verify Terminal ID. ( Operator> Host Setup> Terminal ID )

Error	.	First Field ID Code Mismatch ( when attempting to go into service )
		Master Keys have not been bound on the CDS website for this terminal. You can bind keys on <a href="http://www.columbusdata.net">www.columbusdata.net</a> or have Tech Support bind them for you by telephone.