

Genmega ATM Error Codes

Error Code	Description	Resolution
00000	Normal	No Error
20001	No cassette detected	Remove and replace the cassette
20002	Low cash level	Add cash in the cassette
20003	Reject bin full	Remove notes from the reject bin, then do CST Total
20004	Vault Door Open	Close the vault Door / Check Vault Door Sensor
20005	CDU type mismatch	Check CDU type
20010	Receipt Paper Jam	Clear printer of any paper, then reinstall roll
20012	Receipt Printer Feed Lever Open	Close the printer feed lever
20013	Receipt Paper Empty	Replace the receipt roll
20014	Thermal print head overheated	Check thermal print head, may require service
20016	Note detected in outlet of CDU	Clean CST rollers, verify there is cash in the CST
20020	No available cassette	Clear notes at outlet of CDU or check outlet sensor
20215	CDU detects blocked sensor prior to dispense	Remove any notes from the dispenser, check for blocked sensor
21315	CDU detects blocked sensor prior to dispense	Remove any notes from the dispenser, check for blocked sensor
21A15	CDU detects blocked sensor prior to dispense	Remove any notes from the dispenser, check for blocked sensor
21B15	CDU detects blocked sensor prior to dispense	Remove any notes from the dispenser, check for blocked sensor
24A15	CDU detects blocked sensor prior to dispense	Remove any notes from the dispenser, check for blocked sensor
24B15	CDU detects blocked sensor prior to dispense	Remove any notes from the dispenser, check for blocked sensor
24B16	CDU detects blocked sensor prior to dispense	Remove any notes from the dispenser, check for blocked sensor
24B17	CDU detects blocked sensor prior to dispense	Remove any notes from the dispenser, check for blocked sensor
24B18	CDU detects blocked sensor prior to dispense	Remove any notes from the dispenser, check for blocked sensor
A0101	Receipt Printer Feed Lever Open	Close the feed lever
A0102	Thermal print head overheated	Check thermal print head, may require service
A0103	Receipt Paper Jam	Clear printer of any paper, then reload roll
A0104	Paper load error	Remove and reinstall the receipt roll
A0105	Paper check error	Remove Jammed paper and road again
A0108	Cutter S/W check error	Inspect printer for paper jam
A0801	Receipt printer feed lever open	Make sure feed lever is closed
A0802	Thermal print head overheated	Check thermal print head, may require service
A0803	Receipt paper jam	Clear printer of any paper, then reinstall roll
A0804	Paper setting error	Reinstall paper roll
A0805	Paper check error	Clear printer of any paper, then reinstall roll
A0808	Cutter S/W check error	Inspect printer for paper jam
ADN01	No response from printer in 30 sec. after send command	Check Cable between mainboard and printer, Check DIP switches
ADN0F	No response from printer in 30 sec. after send command	Check Cable between mainboard and printer, Check DIP switches
ADN11	No response from printer after 3 retries	Check Cable between mainboard and printer, Check DIP switches
ADN12	No response from printer (ENQ-ACK after 5 retry of ENQ)	Check Cable between mainboard and printer, Check DIP switches
ADN13	No response from printer	Check Cable between mainboard and printer, Check DIP switches
CARD0	Forgot to take Chip Card	Check Chip Card left in Card Reader Slot
CANCE	Customer declined the surcharge amount and cancelled the transaction	Customer declined the surcharge screen
C000F	Note count mismatch	Note count mismatch
C0010	No notes before presenting or sensor(PCAM) error	Check path before Presenter or PCAM sensor
C0011	EJAM blocked before or at dispensing P/PCDU	Check note path and clean sensors
C0012	Reject gate timing sensor blocked (RJT sensor TC/CDU)	Check note path and clean sensors
C0013	EJRL & RJT blocked after Init or before dispensing	Check note path and clean sensors
C0014	Base of stacker close failure P/HPCDU	Check Presenter unit
C0015	Base of stacker Open failure P/HPCDU	Check Presenter unit
C0016	Note jam at stacker at presenting P/HPCDU	Clear jammed notes at Presenter
C0017	Note jam at stacker at presenting P/HPCDU	Clear jammed notes at Presenter
C0018	Note jam at exit at presenting P/HPCDU	Clear jammed notes at Presenter
C0019	Exit sensor failure(PEXT) P/HPCDU	Check Exit sensor(PEXT)
C0020	Withdrawal time out at P/HPCDU	Check note path or Presenter unit
C0021	Dbl detection timing sensor blocked	Check note path and clean sensors
C0022	Cash dispenser inlet sensor(CST#1) blocked	Check note path and clean sensors
C0024	Presenter is not normal position P/HPCDU	Check Presenter unit
C0025	No notes at exit before retracting P/HPCDU	Check note path or Presenter unit
C0026	Note jam at exit at retracting P/HPCDU	Clear notes at Exit
C0027	Note jam at exit at retracting P/HPCDU	Clear notes at Exit
C0028	Count sensor blocked	Check note path and clean sensors
C0029	Note jam at stacker at retracting P/HPCDU	Clear notes at Stacker
C0030	Main motor failure or dispenser not turning	Check that CDU belts turn easily / check motor
C0031	Sub main motor failure M/H/P/RCDU	Check Sub Main motor
C0032	Inlet(SKLB/SKRB) sensor failure at the second	Check Inlet(SKLB/SKRB) sensor at the second cassette
C0034	Note jam at stacker at retracting P/HPCDU	Clear notes at Stacker
C0035	Jamming at reject at retracting P/CDU	Clear notes at Reject path
C0036	Exit or outlet Sensor blocked at initializing	Clear notes at Outlet sensor and clean sensors
C0037	Dbl detection sensor error	Check Double-Detect sensor
C0039	Reject diverter failure or Sol failure	Check Reject Diverter or Solenoid
C003A	More than 4 notes requested in test mode	Reload application software
C003B	Inlet(SKLB/SKRB) sensor blocked at CST#2	Check cassette installation, Check cassette switch
C003C	FEED sensor blocked at the second CST CPCDU	Check note path and clean sensors
C003E	RJT Sensor detects a note before dispensing or after initializing.	Check note path and clean sensors
C0041	Dispenser failed after 5 attempts to init	Check Cassette - Check CDU Settings
C0042	Bill jam at stacker at initializing P/HPCDU	Clear notes at Stacker
C0043	Number of rejected notes exceeded 20 notes	Check Reject Analysis report for cause of rejects
C0044	6 to 12 notes rejected consecutively	Check Reject Analysis report for cause of rejects
C0045	Note miscount detected	Check CDU Data for this transaction on journal entry
C0046	Note jam at exit at initializing P/HPCDU	Clear notes at Exit
C0047	CST#1 misfeed error	Clean CST rollers, verify there is cash in the CST

C0048	Note jam at reject at initializing PCDU	Clear notes at Reject path
C0049	Zero notes requested	Check data connection between mainboard and dispenser
C004A	Note jam at inlet(SKLA/SKRA) of CST#1	Remove any notes from the dispenser
C004B	Shutter failure to open at presenting	Check Shutter open/close
C004D	CST#1 not detected	Check position of 1st cassette
C004E	CST#2 not detected	Check position of 2nd cassette
C004F	More than 85 seconds passed at dispensing	Check cassette installation, Note setting
C0050	Power failure at dispensing	Check CDU Data for this transaction on journal entry
C0051	Dispense of more than 150 notes requested	Check CDU Data for this transaction on journal entry
C0052	CST#1 exit sensor blocked after dispensing	Check 1st cassette exit sensor
C0053	Dbl Check failure at dispensing	Check Count sensor
C0054	Count sensor(EJR/L) blocked at dispensing	Check Count sensor
C0055	Count sensor(EJR/L) blocked at dispensing	Check Count sensor
C0056	Reject diverter failure or Sol failure to dispensing	Check Reject Diverter or Solenoid
C0057	Reject diverter failure or Sol failure to reject	Check Reject Diverter or Solenoid
C0058	Note count mismatch (# at reject < # at count)	Check Note path
C0059	Note jam occurred at initializing	Clear jammed notes
C005B	CST#2 misfeed error	Check 2nd cassette installation, Note setting
C005E	Gate Sol is not activated to reject SCDU	Check Reject Diverter or Solenoid
C005F	More than 85 seconds passed at dispensing SCDU	Check CDU Control Board
C0060	CST#3 exit sensor blocked after dispensing	Check 3rd cassette exit sensor
C0062	CST#3 exit sensor blocked	Check 3rd cassette exit sensor
C006A	No note from CST#2 at Dbl timing sensor	Check Note path
C006B	CST#3 exit sensor blocked before dispensing	Check 3rd cassette exit sensor
C006D	Reject CST not detected CPCDU	Check Reject Cassette Switch
C0070	CST#4 exit sensor blocked after dispensing	Check 4th cassette exit sensor
C0072	CST#4 exit sensor blocked	Check 4th cassette exit sensor
C007A	No note from CST#4 at Dbl timing sensor	Check Note path
C007B	CST#4 exit sensor blocked before dispensing	Check Note path and sensor
C007C	CST#4 misfeed error	Check 4th cassette installation, Note setting
C007D	CST#4 not detected	Check 4th cassette installation, Check cassette switch
C0080	CST#2 exit sensor blocked after dispensing	Check 2nd cassette exit sensor
C0081	Dbl detection timing sensor blocked at dispensing	Check Double detection timing sensor
C0082	No note from CST at Dbl timing sensor	Check Note path and clean sensors
C0083	Reject gate timing sensor(L), blocked at dispensing	Check Reject gate timing sensor(L) - Clean sensors
C0084	Reject gate timing sensor (R), blocked at dispensing	Check Reject gate timing sensor(R) - Clean sensors
C0085	Note feed timeout(Dbl timing sensor to GTRL sensor)	Check Note path and sensor(Double timing ~ GTRL)
C0086	No note at count sensor at dispensing	Check Note path and clean sensors
C0089	CDU Security error (key clear status)	Reset CDU Security Settings
C008A	CDU Sync error (key mismatch)	Sync with CDU
C008B	CDU security error	Check CDU security AP version
C008C	CDU security error at dispensing	Check CDU security AP version
C008D	Invalid CDU DIP switch	Check CDU DIP switch [ON OFF OFF OFF]
C008E	Invalid CDU DIP switch	Check CDU DIP switch [ON ON ON OFF]
C008F	CDU Sync error (key saved)	Check Main board
C009A	No note from CST#3 at Dbl timing sensor	Check Note path and clean sensor
C009D	CST#3 not detected	Check 3rd cassette installation, Check cassette switch
C009F	CST#3 misfeed error	Check 3rd cassette installation, Note setting
C00A0	Communication failure with shutter(Sending)	Check connection between CDU and shutter
C00A1	Communication failure with shutter(Sending)	Check connection between CDU and shutter
C00A2	Communication failure with shutter(Receiving)	Check connection between CDU and shutter
C00A3	Communication failure with shutter(Receiving)	Check connection between CDU and shutter
C00B3	Shutter close failure	Check Shutter open/close
C00B4	Shutter open failure	Check Shutter open/close
C00B5	Shutter open failure(between open and close sensor)	Check Shutter open/close
C00E0	CST#5 exit sensor blocked after dispensing CPCDU	Check CST5 count sensor - clean sensors
C00EA	No note from CST#5 at Dbl timing sensor CPCDU	Check CST5 DBL sensor - clean sensors
C00EB	CST#5 exit blocked before dispensing CPCDU	Check CST5 count sensor - clean sensors
C00EC	CST#5 misfeed error CPCDU	Check CST5 count sensor - clean sensors
C00ED	CST#5 not detected CPCDU	Check CST5 count sensor - clean sensors
C00F0	CST#6 exit sensor blocked after dispensing CPCDU	Check CST6 count sensor - clean sensors
C00FA	No note from CST#6 at Dbl timing sensor CPCDU	Check CST6 DBL sensor - clean sensors
C00FB	CST#6 exit blocked before dispensing CPCDU	Check CST6 count sensor - clean sensors
C00FC	CST#6 misfeed error CPCDU	Check CST6 count sensor - clean sensors
C00FD	CST#6 not detected CPCDU	Check CST6 count sensor - clean sensors
CDN00	CDU No Response during idle time	Check cable connection between Main board and CDU
CDN01	CDU did not respond to command	Check cable connection between Main board and CDU
CDN0F	CDU did not respond to command	Check cable connection between Main board and CDU
CDN11	No response from CDU following 3 retries	Check cable connection between Main board and CDU
CDN12	No Response (ENQ-ACK) after 5 retry of ENQ	Check cable connection between Main board and CDU
CDN13	No Response after 5 attempts (STX-BCC interval timeout)	Check cable connection between Main board and CDU
CDN05	Incompatible CDU detected	Check CDU Type
CDN06	Invalid CDU DIP switch	Check CDU DIP switch [ON OFF OFF OFF]
CDN07	CDU Sync error (No Key)	Sync with CDU
D0001	Modem initialization error	Check modem - Clear voice mail on the phone line
D0002	Reversal transaction failure	Check CDU Data for this transaction on journal entry
D0011	Unauthorized	Error reported from Host processor
D0012	Invalid transaction	Error reported from Host processor
D0013	Invalid amount	Error reported from Host processor
D0014	Invalid card number	Error reported from Host processor
D0015	Transaction not accepted	Error reported from Host processor
D0020	Surcharge screen was not displayed	Error reported from Host processor
D0024	Exceeds withdrawal limit	Error reported from Host processor
D0030	Invalid transaction	Error reported from Host processor

D0031	Invalid amount	Error reported from Host processor
D0039	No credit account	Error reported from Host processor
D0042	No Further Withdrawals	Error reported from Host processor
D0050	Incorrect PIN	Error reported from Host processor
D0051	Insufficient funds	Error reported from Host processor
D0052	No checking account	Error reported from Host processor
D0053	No saving account	Error reported from Host processor
D0054	Expire card	Error reported from Host processor
D0055	Incorrect PIN	Error reported from Host processor
D0057	Transaction not permitted (Card)	Error reported from Host processor
D0058	Transaction not permitted (Terminal)	Error reported from Host processor
D0061	Exceeds withdrawal limit	Error reported from Host processor
D0075	PIN attempts exceeded	Error reported from Host processor
D0078	No account	Error reported from Host processor
D0080	Invalid date	Error reported from Host processor
D0083	Cannot verify PIN	Error reported from Host processor, verify programming
D0086	Cannot verify PIN	Error reported from Host processor, verify programming
D0091	Bank unavailable	Error reported from Host processor
D0092	System unavailable	Error reported from Host processor
D0093	Transaction serial number mismatch	Error reported from Host processor
D0094	Record format mismatch	Error reported from Host processor
D0095	Routing ID mismatch	Verify Routing ID number
D0096	Terminal ID mismatch	Verify Terminal ID number
D0097	Response type mismatch (Reversal)	Error reported from Host processor
D0098	Response type mismatch (Day close)	Error reported from Host processor
D0099	Response type mismatch (Config)	Error reported from Host processor
D009A	Response type mismatch (Withdrawal, Balance, Transfer)	Error reported from Host processor
D009B	STX error	Error reported from Host processor
D009C	ETX error	Error reported from Host processor
D009D	FS out (after Response code)	Error reported from Host processor
D009E	FS out (after Retrieval reference number)	Error reported from Host processor
D009F	FS out (after System trace audit number)	Error reported from Host processor
D00A0	FS out (after Account balance)	Error reported from Host processor
D00A1	FS out (after Available balance)	Error reported from Host processor
D00A2	FS out (after Surcharge amount)	Error reported from Host processor
D00A3	FS out (after Authorization response text)	Error reported from Host processor
D00A4	ETX wrong position	Error reported from Host processor
D00A5	FS out (after Total cash dispense amount)	Error reported from Host processor
D00A6	FS out (after Total noncash dispense amount)	Error reported from Host processor
D00A7	FS out (after Total surcharge amount)	Error reported from Host processor
D00A8	FS out (after Config surcharge amount)	Error reported from Host processor
D00A9	ETX out (config)	Error reported from Host processor
D00AC	Invalid data received from host (MAC data mismatch)	Error reported from Host processor
D0101	Expired card	Error reported from Host processor
D0102	Unauthorized usage	Error reported from Host processor
D0103	PIN error	Error reported from Host processor
D0104	Invalid PIN	Error reported from Host processor
D0105	Bank unavailable	Error reported from Host processor
D0106	Card not supported	Error reported from Host processor
D0107	Insufficient funds	Error reported from Host processor
D0108	Ineligible transaction	Error reported from Host processor
D0109	Ineligible account	Error reported from Host processor
D0110	Number of daily withdrawals exceeded	Error reported from Host processor
D0111	Cannot process transaction	Error reported from Host processor
D0112	Amount too large	Error reported from Host processor
D0113	Account closed	Error reported from Host processor
D0114	PIN attempts exceeded	Error reported from Host processor
D0115	Database problem	Error reported from Host processor
D0116	Withdrawal limit already reached	Error reported from Host processor
D0117	Invalid amount	Error reported from Host processor
D0118	External decline	Error reported from Host processor
D0119	System error	Error reported from Host processor
D0120	Contact card issuer	Error reported from Host processor
D0121	Routing lookup problem	Error reported from Host processor
D0122	Message edit error	Error reported from Host processor
D0123	Transaction not supported	Error reported from Host processor
D0124	Insufficient funds	Error reported from Host processor
D0125	Western Union sender data error	Error reported from Host processor
D0126	Western Union receiver data error	Error reported from Host processor
D0127	CRC error	Error reported from Host processor
D0300	Modem is not responding	Verify modem function using diagnostics
D0R44	Cardless, Record Not Found	Cardless Transaction Error
D0R45	Cardless, Velocity Exceeded	Cardless Transaction Error
D0R46	Cardless, Exceeds Withdrawal Limit	Cardless Transaction Error
D0R47	Cardless, Try Lesser Amount	Cardless Transaction Error
DH002	Mastercard Cash Pick-Up, Terminal ID not identified	Mastercard Cash Pick-Up Error
DH004	Mastercard Cash Pick-Up, Codes are incorrect or expired	Mastercard Cash Pick-Up Error
DH005	Mastercard Cash Pick-Up, can't contact Cash Pick-Up	Mastercard Cash Pick-Up Error
DH008	Mastercard Cash Pick-Up, Ineligible Transaction	Mastercard Cash Pick-Up Error
DH011	Mastercard Cash Pick-Up, Cash Pick-Up Inconsistent Status	Mastercard Cash Pick-Up Error
DH014	Mastercard Cash Pick-Up, # of Attempts Exceeded	Mastercard Cash Pick-Up Error
DH017	Mastercard Cash Pick-Up, Invalid amount	Mastercard Cash Pick-Up Error
DH018	Mastercard Cash Pick-Up, external decline	Mastercard Cash Pick-Up Error
DH019	Mastercard Cash Pick-Up, system error.	Mastercard Cash Pick-Up Error

DH111	Mastercard Cash Pick-Up, reversal declined	Mastercard Cash Pick-Up Error
DH112	Mastercard Cash Pick-Up, The transaction was already settled	Mastercard Cash Pick-Up Error
DH204	Mastercard Cash Pick-Up, No Order for Phone Number	Mastercard Cash Pick-Up Error
DH217	Mastercard Cash Pick-Up, Unable to dispense the amount.	Mastercard Cash Pick-Up Error
DH400	Mastercard Cash Pick-Up, Bad request	Mastercard Cash Pick-Up Error
DH403	Mastercard Cash Pick-Up, Invalid credentials	Mastercard Cash Pick-Up Error
DH500	Mastercard Cash Pick-Up, Server error	Mastercard Cash Pick-Up Error
D1100	Cannot receive ENQ from HOST	Check programming, check modem using diagnostics
D1200	Transmission Error	Check Modem - Clear voice mail on phone line
D1300	Receiving NAK more than 3 times	Check HOST
D1401	Disconnected - unknown reason	Disconnected, Unknown reason
D1402	Disconnected - Remote Party rejected call	Disconnected, Remote party rejected call
D1403	Disconnected - Local phone picked up	Disconnected, Local phone picked up
D1404	Disconnected - Forwarded	Disconnected, Forwarded
D1405	Disconnected - Unreachable	Disconnected, Unreachable
D1406	Disconnected - Congestion	Disconnected, Congestion
D1407	Disconnected - Incompatible	Disconnected, Incompatible
D1408	Disconnected - Unknown Reason	Disconnected, Unknown
D1500	Modem connection timeout - host not responding	Check telephone line, check modem using diagnostics
D1601	Disconnected - Invalid Address	Disconnected, Bad Address
D1602	Disconnected - Unavailable	Disconnected, Unavailable
D1700	Com Error (call dropped after connection)	Verify programming, check telephone line quality
D1701	Com Error (while receiving ENQ data from host)	Verify programming, check telephone line quality
D1702	Com Error (before sending data to host)	Verify programming, check telephone line quality
D1703	Com Error (while sending data to host)	Verify programming, check telephone line quality
D1704	Com Error (while sending ACK/NAK data)	Verify programming, check telephone line quality
D1705	Com Error (while receiving ACK/NAK data)	Verify programming, check telephone line quality
D1706	Com Error (while receiving data from host)	Verify programming, check telephone line quality
D1707	Com Error (while receiving mac result)	Verify programming, check telephone line quality
D1800	No Dial Tone	Verify phone line using PHONE test port on mainboard
D1900	No Answer	Verify programming, check phone line quality
D2000	Phone Line Busy	Verify programming, check phone line quality
D2100	Modem timeout (30sec.) while initializing	Verify modem function using diagnostics, check modem using diagnostics
D2200	Not receiving EOT from HOST	Verify programming, check modem using diagnostics
D2300	No response (Dialing time out to host)	Verify programming, check modem using diagnostics
D2500	Cannot connect to the host	Verify programming, check TCP/IP setting
D2501	Cannot connect to the host	Verify programming, check TCP/IP setting
D2510	Timeout while sending data	Verify programming, check TCP/IP setting
D2511	Communication error while sending data	Verify programming, check TCP/IP setting
D2512	Socket error while sending data	Verify programming, check TCP/IP setting
D2513	Timeout while receiving data	Verify programming, check TCP/IP setting
D2514	Communication error while receiving data	Verify programming, check TCP/IP setting
D2515	Socket error while receiving data	Verify programming, check TCP/IP setting
D2516	Socket error while receiving data	Verify programming, check TCP/IP setting/ Encryption Error with Processor
D2600	SSL certification file read error	Load certification file
D2601	SSL certification verify error	Check certification file loaded correctly
D2602	X509_V_ERR, unable to get issuer certificate	Check certification file loaded correctly
D2603	X509_V_ERR, unable to get certificate CRL	Check certification file loaded correctly
D2604	X509_V_ERR, unable to decrypt certificate's signature	Check certification file loaded correctly
D2605	X509_V_ERR, unable to decrypt CRL's signature	Check certification file loaded correctly
D2606	X509_V_ERR, unable to decode issuer public key	Check certification file loaded correctly
D2607	X509_V_ERR, certificate signature failure	Check certification file loaded correctly
D2608	X509_V_ERR, CRL signature failure	Check certification file loaded correctly
D2609	X509_V_ERR, certificate is not yet valid	Check certification file loaded correctly
D2610	X509_V_ERR, certificate has expired	Check certification file loaded correctly
D2611	X509_V_ERR, CRL is not yet valid	Check certification file loaded correctly
D2612	X509_V_ERR, CRL has expired	Check certification file loaded correctly
D2613	X509_V_ERR, format error in certificate's notBefore field	Check certification file loaded correctly
D2614	X509_V_ERR, format error in certificate's notAfter field	Check certification file loaded correctly
D2615	X509_V_ERR, format error in CRL's lastUpdate field	Check certification file loaded correctly
D2616	X509_V_ERR, format error in CRL's nextUpdate field	Check certification file loaded correctly
D2617	X509_V_ERR, out of memory	Check certification file loaded correctly
D2618	X509_V_ERR, self signed certificate	Check certification file loaded correctly
D2619	X509_V_ERR, self signed certificate in certificate chain	Check certification file loaded correctly
D2620	X509_V_ERR, unable to get local issuer certificate	Check certification file loaded correctly
D2621	X509_V_ERR, unable to verify the first certificate	Check certification file loaded correctly
D2622	X509_V_ERR, certificate chain too long	Check certification file loaded correctly
D2623	X509_V_ERR, certificate revoked	Check certification file loaded correctly
D2624	X509_V_ERR, invalid CA certificate	Check certification file loaded correctly
D2625	X509_V_ERR, path length constraint exceeded	Check certification file loaded correctly
D2626	X509_V_ERR, unsupported certificate purpose	Check certification file loaded correctly
D2627	X509_V_ERR, certificate not trusted	Check certification file loaded correctly
D2628	X509_V_ERR, certificate rejected	Check certification file loaded correctly
D2629	X509_V_ERR, subject issuer mismatch	Check certification file loaded correctly
D2630	X509_V_ERR, authority and subject key identifier mismatch	Check certification file loaded correctly
D2631	X509_V_ERR, authority and issuer serial number mismatch	Check certification file loaded correctly
D2632	X509_V_ERR, key usage does not include certificate signing	Check certification file loaded correctly
D2650	X509_V_ERR, application verification failure	Check certification file loaded correctly
D2651	X509_V_ERR, hostname verification failure	Check hostname
D3200	No response (Time out to Host)	Check modem - Clear voice mail on the phone line
D3201	Outbound call aborted	Check modem - Clear voice mail on the phone line
D3202	Failure to connect (modem)	Check modem - Clear voice mail on the phone line
D3203	Failure to connect (modem)	Check modem - Clear voice mail on the phone line
D3301	GenLink, Failed to open modem port	GenLink Error

D3302	GenLink, Failed to activate modem	GenLink Error
D3303	GenLink, Signal Quality is low	GenLink Error
D3303	GenLink, Failed to create RAS entry	GenLink Error
D3304	GenLink, Failed to open device port	GenLink Error
D3305	GenLink, Failed to initialize device	GenLink Error
D3306	GenLink, Failed to initialize all device	GenLink Error
D3307	GenLink, Failed to authenticate	GenLink Error
D3308	GenLink, Failed to connect to a gateway	GenLink Error
D3309	GenLink, No response (Time out)	GenLink Error
D3310	GenLink, Failed to do activation	GenLink Error
D3600	An operation is pending.	
D3601	The port handle is invalid.	
D3602	The port is already open.	
D3603	Caller's buffer is too small.	
D3604	Wrong information specified.	
D3605	Cannot set port information.	
D3606	The port is not connected.	
D3607	The event is invalid.	
D3608	The device does not exist.	
D3609	The device type does not exist.	
D3610	The buffer is invalid.	
D3611	The route is not available.	
D3612	The route is not allocated.	
D3613	Invalid compression specified.	
D3614	Out of buffers.	
D3615	The port was not found.	
D3616	An asynchronous request is pending.	
D3617	The port or device is already disconnecting.	
D3618	The port is not open.	
D3619	The port is disconnected.	
D3620	There are no endpoints.	
D3621	Cannot open the phone book file.	
D3622	Cannot load the phone book file.	
D3623	Cannot find the phone book entry.	
D3624	Cannot write the phone book file.	
D3625	Invalid information found in the phone book.	
D3626	Cannot load a string.	
D3627	Cannot find key.	
D3628	The port was disconnected.	
D3629	The port was disconnected by the remote machine.	
D3630	The port was disconnected due to hardware failure.	
D3631	The port was disconnected by the user.	
D3632	The structure size is incorrect.	
D3633	The port is already in use or is not configured for Remote Access dialout.	
D3634	Cannot register your computer on the remote network.	
D3635	Unknown error.	
D3636	The wrong device is attached to the port.	
D3637	The string could not be converted.	
D3638	The request has timed out.	
D3639	No asynchronous net available.	
D3640	A NetBIOS error has occurred.	
D3641	The server cannot allocate NetBIOS resources needed to support the client.	
D3642	One of your NetBIOS names is already registered on the remote network.	
D3643	A network adapter at the server failed.	
D3644	You will not receive network message popups.	
D3645	Internal authentication error.	
D3646	The account is not permitted to log on at this time of day.	
D3647	The account is disabled.	
D3648	The password has expired.	
D3649	The account does not have Remote Access permission.	
D3650	The Remote Access server is not responding.	
D3651	Your modem (or other connecting device) has reported an error.	
D3652	Unrecognized response from the device.	
D3653	A macro required by the device was not found in the device .INF file section.	
D3654	A command or response in the device .INF file section refers to an undefined macro	
D3655	The <message> macro was not found in the device .INF file section.	
D3656	The <defaultoff> macro in the device .INF file section contains an undefined macro	
D3657	The device .INF file could not be opened.	
D3658	The device name in the device .INF or media .INI file is too long.	
D3659	The media .INI file refers to an unknown device name.	
D3660	The device .INF file contains no responses for the command.	
D3661	The device .INF file is missing a command.	
D3662	Attempted to set a macro not listed in device .INF file section.	
D3663	The media .INI file refers to an unknown device type.	
D3664	Cannot allocate memory.	
D3665	The port is not configured for Remote Access.	
D3666	Your modem (or other connecting device) is not functioning.	
D3667	Cannot read the media .INI file.	
D3668	The connection dropped.	
D3669	The usage parameter in the media .INI file is invalid.	
D3670	Cannot read the section name from the media .INI file.	
D3671	Cannot read the device type from the media .INI file.	
D3672	Cannot read the device name from the media .INI file.	
D3673	Cannot read the usage from the media .INI file.	

D3674	Cannot read the maximum connection BPS rate from the media .INI file.	
D3675	Cannot read the maximum carrier BPS rate from the media .INI file.	
D3676	The line is busy.	
D3677	A person answered instead of a modem.	
D3678	There is no answer.	
D3679	Cannot detect carrier.	
D3680	There is no dial tone.	
D3681	General error reported by device.	
D3682	ERROR WRITING SECTIONNAME	
D3683	ERROR WRITING DEVICETYPE	
D3684	ERROR WRITING DEVICENAME	
D3685	ERROR WRITING MAXCONNECTBPS	
D3686	ERROR WRITING MAXCARRIERBPS	
D3687	ERROR WRITING USAGE	
D3688	ERROR WRITING DEFAULTOFF	
D3689	ERROR READING DEFAULTOFF	
D3690	ERROR EMPTY INI FILE	
D3691	Access denied because username and/or password is invalid on the domain.	
D3692	Hardware failure in port or attached device.	
D3693	ERROR NOT BINARY MACRO	
D3694	ERROR DCB NOT FOUND	
D3695	ERROR STATE MACHINES NOT STARTED	
D3696	ERROR STATE MACHINES ALREADY STARTED	
D3697	ERROR PARTIAL RESPONSE LOOPING	
D3698	A response keyname in the device .INF file is not in the expected format.	
D3699	The device response caused buffer overflow.	
D3700	The expanded command in the device .INF file is too long.	
D3701	The device moved to a BPS rate not supported by the COM driver.	
D3702	Device response received when none expected.	
D3703	ERROR INTERACTIVE MODE	
D3704	ERROR BAD CALLBACK NUMBER	
D3705	ERROR INVALID AUTH STATE	
D3706	ERROR WRITING INITBPS	
D3707	X.25 diagnostic indication.	
D3708	The account has expired.	
D3709	Error changing password on domain.	
D3710	Serial overrun errors were detected while communicating with your modem.	
D3711	RasMan initialization failure. Check the event log.	
D3712	Biplex port is initializing. Wait a few seconds and redial.	
D3713	No active ISDN lines are available.	
D3714	Not enough ISDN channels are available to make the call.	
D3715	Too many errors occurred because of poor phone line quality.	
D3716	The Remote Access IP configuration is unusable.	
D3717	No IP addresses are available in the static pool of Remote Access IP addresses.	
D3718	PPP timeout.	
D3719	PPP terminated by remote machine.	
D3720	No PPP control protocols configured.	
D3721	Remote PPP peer is not responding.	
D3722	The PPP packet is invalid.	
D3723	The phone number, including prefix and suffix, is too long	
D3724	The IPX protocol cannot dial-out on the port because the computer is an IPX router.	
D3725	The IPX protocol cannot dial-in on the port because the IPX router is not installed..	
D3726	The IPX protocol cannot be used for dial-out on more than one port at a time.	
D3727	Cannot access TCPCFG.DLL.	
D3728	Cannot find an IP adapter bound to Remote Access.	
D3729	SLIP cannot be used unless the IP protocol is installed.	
D3730	Computer registration is not complete.	
D3731	The protocol is not configured.	
D3732	The PPP negotiation is not converging.	
D3733	The PPP control protocol for this network protocol is not available on the server.	
D3734	The PPP link control protocol terminated..	
D3735	The requested address was rejected by the server..	
D3736	The remote computer terminated the control protocol.	
D3737	Loopback detected..	
D3738	The server did not assign an address.	
D3739	The remote server cannot use the Windows NT encrypted password.	
D3740	The TAPI devices configured for Remote Access failed to initialize or were not installed correctly.	
D3741	The local computer does not support encryption.	
D3742	The remote server does not support encryption.	
D3743	The remote server requires encryption.	
D3744	Cannot use the IPX net number assigned by the remote server. Check the event log.	
D3752	A syntax error was encountered while processing a script.	
DB004	Codes are incorrect	Error reported from B4U Host processor
DB005	can't contact B4U	Error reported from B4U Host processor
DB010	User canceled	Error reported from B4U Host processor
DB011	Transaction error, your wallet will refund you the coins spent, if any	Error reported from B4U Host processor
DB111	Reporting failure	Error reported from B4U Host processor
DB400	Bad Request	Error reported from B4U Host processor
DB401	Authentication Error	Error reported from B4U Host processor
DB404	The requested resource does not exist.	Error reported from B4U Host processor
DCC01	DCC, Refer to Card Issuer	Error reported from DCC Host processor
DCC02	DCC, Refer to Card Issuer, Special Condition	Error reported from DCC Host processor
DCC03	DCC, Invalid Merchant	Error reported from DCC Host processor
DCC05	DCC, Do not honour	Error reported from DCC Host processor

DCC10	DCC, Partial Approval	Error reported from DCC Host processor
DCC12	DCC, Invalid transaction	Error reported from DCC Host processor
DCC13	DCC, Invalid amount	Error reported from DCC Host processor
DCC14	DCC, Invalid card number	Error reported from DCC Host processor
DCC19	DCC, Re-enter transaction	Error reported from DCC Host processor
DCC25	DCC, Unable to locate record on file	Error reported from DCC Host processor
DCC30	DCC, Format error	Error reported from DCC Host processor
DCC31	DCC, Bank not supported by switch	Error reported from DCC Host processor
DCC41	DCC, Lost card	Error reported from DCC Host processor
DCC43	DCC, Stolen card, pickup	Error reported from DCC Host processor
DCC51	DCC, Not sufficient funds	Error reported from DCC Host processor
DCC54	DCC, Expired card	Error reported from DCC Host processor
DCC55	DCC, Incorrect PIN	Error reported from DCC Host processor
DCC58	DCC, Transaction not permitted to ATM	Error reported from DCC Host processor
DCC76	DCC, Key Synchronization Error	Error reported from DCC Host processor
DCC91	DCC, Issuer or switch is inoperative	Error reported from DCC Host processor
DCC94	DCC, Duplicate transmission	Error reported from DCC Host processor
DCC95	DCC, Reconcile error (for 0510 responses)	Error reported from DCC Host processor
DCC96	DCC, System error	Error reported from DCC Host processor
DCC97	DCC, Host Unavailable	Error reported from DCC Host processor
DCCM	DCC, Key Mismatch	Error reported from DCC Host processor
DCCN1	DCC, Not PYC Eligible	Error reported from DCC Host processor
DD001	DD, Transaction Declined	Error reported from DD Host processor
DD002	DD, URL Page not Found	Donation Operation Menu, Check URL Path
DD003	DD, Host error	Error reported from DD Host processor
DH002	Cash Pick-Up Error	Error reported from Cash Pick-Up Host processor
DH004	Cash Pick-Up Error	Error reported from Cash Pick-Up Host processor
DH005	Cash Pick-Up Error	Error reported from Cash Pick-Up Host processor
DH008	Cash Pick-Up Error	Error reported from Cash Pick-Up Host processor
DH011	Cash Pick-Up Error	Error reported from Cash Pick-Up Host processor
DH014	Cash Pick-Up Error	Error reported from Cash Pick-Up Host processor
DH017	Cash Pick-Up Error	Error reported from Cash Pick-Up Host processor
DH018	Cash Pick-Up Error	Error reported from Cash Pick-Up Host processor
DH019	Cash Pick-Up Error	Error reported from Cash Pick-Up Host processor
DH111	Cash Pick-Up Error	Error reported from Cash Pick-Up Host processor
DH112	Cash Pick-Up Error	Error reported from Cash Pick-Up Host processor
DH204	Cash Pick-Up Error	Error reported from Cash Pick-Up Host processor
DH217	Cash Pick-Up Error	Error reported from Cash Pick-Up Host processor
DH400	Cash Pick-Up Error	Error reported from Cash Pick-Up Host processor
DH403	Cash Pick-Up Error	Error reported from Cash Pick-Up Host processor
DH500	Cash Pick-Up Error	Error reported from Cash Pick-Up Host processor
DL001	Authentication Error	Error reported from LibertyX Server
DL002	An argument is missing	Error reported from LibertyX Server
DL003	Unable to parse argument	Error reported from LibertyX Server
DL004	Argument is invalid	Error reported from LibertyX Server
DL005	Internal Server Error	Error reported from LibertyX Server
DL006	Error processing request	Error reported from LibertyX Server
DL007	Create order # by selecting ATM location in LibertyX mobile app.	Error reported from LibertyX Server
DL008	The associated user account cannot make transactions at this time	Error reported from LibertyX Server
DL009	User must complete previous transaction before starting a new one	Error reported from LibertyX Server
DL010	Location not found	Error reported from LibertyX Server
DL011	User has already made a transaction in the past 12 hours	Error reported from LibertyX Server
DL012	Unable to locate the requested payment order	Error reported from LibertyX Server
DL013	The payment has already been executed	Error reported from LibertyX Server
DL014	The payment has been canceled	Error reported from LibertyX Server
DL015	The payment amount is invalid	Error reported from LibertyX Server
DL016	This transaction would exceed the user's daily rate limit	Error reported from LibertyX Server
DL017	This login cannot sell bitcoin.	Error reported from LibertyX Server
DL018	Bitcoin purchases are temporarily unavailable while we refill our bitcoin wallet.	Error reported from LibertyX Server
DL019	The payment amount is too low compared to the bitcoin network fees	Error reported from LibertyX Server
DL020	Authorize Payment not approved	Error reported from LibertyX Server
DL021	User canceled	Error reported from LibertyX Server
DL098	Unable to process transaction. Please email support@libertyx.com for assistance	Error reported from LibertyX Server
E0001	RMS port failure	Check programming for RMS
E0002	RMS response time out	Verify programming, check RMS TCP/IP setting
E0003	RMS modem failure	Verify programming, check modem using diagnostics
E0004	RMS no dial tone	Verify programming, check modem using diagnostics
E0005	RMS modem disconnect	Verify programming, check modem using diagnostics
EMVRJ	Transaction declined because card rejects	Check the chip card and try transaction again
E0R01	Cardless, not match a valid BIN from the ReadyCash Bin	Cardless, not match a valid BIN from the ReadyCash Bin
E0R02	Cardless, invalid Mod 10 character the ATM response	Cardless, invalid Mod 10 character the ATM response
F0001	Number of bills has not been entered	Settlement Menu, Input number of Bills
F0002	Parameter has not been set (Surcharge Owner)	Customer Setup Menu, set Surcharge Owner
F0003	Parameter has not been set (Surcharge Amount)	Customer Setup Menu, set Surcharge Amount
F0004	Parameter has not been set (Adver. Text refreshing timer)	Customer Setup Menu, set Advertisement Refresh timer
F0005	Parameter has not been set (Advertisement text)	Customer Setup Menu, set Advertisement text
F0006	Parameter has not been set (Dispense limit)	Transaction Setup Menu, set Dispense Limit
F0007	Parameter has not been set (Denomination)	Transaction Setup Menu, Set Denomination
F0008	Parameter has not been set (Fast Cash)	Transaction Setup Menu, set Fast Cash Value
F0009	Master Key index invalid	Host Setup Menu, set Master Key index
F000A	Master Key is empty	Host Setup Menu, input Master Key
F000B	Host Phone number has not been entered	Host Setup Menu, set Host Phone Number
F000C	Error Retry timer has not been entered	Host Setup Menu, set Error Retry Timer
F000D	RMS Password has not been set	Host Setup Menu, set RMS Password

F000E	RMS Phone Number has not been entered	Host Setup Menu, set RMS Phone Number
F000F	Terminal ID has not been entered	Host Setup Menu, set Terminal Number
F0010	Routing ID has not been entered	Host Setup Menu, set Routing ID
F0011	Master Key Serial Number has not been entered	Host Setup Menu, input Master Key Serial Number
F0012	Non-Cash item text has not been entered	Transaction Setup Menu, set Non-Cash Type
F0013	NVRAM Failure	Transaction Setup Menu, set Non-Cash Value
F0014	NVRAM Failure	Critical Failure
F0015	ATM Serial No. Empty	Set Serial No
F0016	Default Master Password is not changed	Change the default master password
F0017	Abnormal system clock	Check system clock
F0020	Host IP Address has not been entered	Set HOST IP address
F0021	RMS IP or Port has not been entered	Set RMS IP address
F0022	SSL Activation Code is not valid	Check and enter SSL Activation Code again
F0025	DCC Master Key is empty	DCC Host Setup Menu, input DCC Master Key, input DCC Master Key
F0026	DCC Host IP Address has not been entered	Set DCC HOST IP address
F0030	EPP secure mode password set to default	Change the default EPP Secure password
F0031	PINPAD NPK not set	Check EPP Device
F0032	EPP set to maintenance mode	EPP set to Operation mode
F0033	PINPAD TK checksum mismatching	Check EPP Device
F0035	Donation ID has not been entered	DD OP Menu, set Donation ID
F0041	PAYTOO, Host IP Address has not been entered	Set PAYTOO HOST IP address
F0042	PAYTOO, User name has not been entered	Set PAYTOO User name
F0043	PAYTOO, User Password has not been entered	Set PAYTOO User password
F0044	PAYTOO, Host Port has not been entered	Set PAYTOO HOST Port
F010A	LibertyX Master Key is empty	LibertyX, input Master Key
F010F	LibertyX Terminal ID has not been entered	LibertyX, set Terminal Number
F0110	LibertyX Routing ID has not been entered	LibertyX, set Routing ID
F0125	LibertyX Master Key is empty	LibertyX, input Master Key
F0126	LibertyX Host IP Address has not been entered	LibertyX, Set HOST IP address
F0127	LibertyX Location ID has not been entered	LibertyX, Set Location ID
F0128	LibertyX Username/Password has not been entered	LibertyX, Set Username/Password
F0130	GivePay Host IP Address has not been entered	GivePay, Set HOST IP address
F0131	GivePay Terminal ID has not been entered	GivePay, Set Terminal ID
F0140	LeadEx Host IP Address has not been entered	LeadEx, Set HOST IP address
F0141	LeadEx Username/Password has not been entered	LeadEx, Set Username/Password
F0143	LeadEx Terminal ID has not been entered	LeadEx, Set Terminal ID
F0150	B4U Host IP Address has not been entered	B4U, Set HOST IP address
F0151	B4U Merchant ID has not been entered	B4U, Set Merchant ID
F0152	B4U Key has not been entered	B4U, Set Key
GP001	GivePay Enrollment Error (Terminal ID)	GivePay, Check Terminal ID or PSK
GP002	GivePay Enrollment Error (Decrypt)	GivePay, Check Terminal ID or PSK
GP003	GivePay Enrollment Error (Token)	GivePay, Check Terminal ID or PSK
GP005	GivePay User Selection Timeout	GivePay, User Selection Timeout
S001A	Certificate chain A signatures failed to validate	LibertyX, Check certification
S001B	Certificate chain B signatures failed to validate	LibertyX, Check certification
S001C	Certificate chain C signatures failed to validate	LibertyX, Check certification
S002A	Certificate chain A did not lead to pinned root certificate A	LibertyX, Check certification
S002B	Certificate chain B did not lead to pinned root certificate B	LibertyX, Check certification
S002C	Certificate chain C did not lead to pinned root certificate C	LibertyX, Check certification
S003A	Signature A did not validate vs the message content	LibertyX, Check certification
S003B	Signature B did not validate vs the message content	LibertyX, Check certification
S003C	Signature C did not validate vs the message content	LibertyX, Check certification
S001M	An unexpected value was received for authorize_nonce	Error reported from LibertyX Server
C0001	The dispense amount too high	Error reported from LibertyX Server
C0002	The dispense amount cannot be reached with bills on hand	Error reported from LibertyX Server
TOUCH	Touch screen failure	Check Touch Screen or cable
NOCON	Device Communication Error	Device Communication Error - Check Connections
SDN01	SPL Communication Error	Check the TSPL Status
PDN01	PINPAD Communication Error	Check EPP status or cable
MDN01	CARD READER Communication Error	Check CARD READER status or cable
MDN09	Not Support this card reader	Contact Genmega for activation
M0100	CARD READER: Lock sensor Error - Do not try to latch card	Check CARD READER Lock sensor
IAE01	Internal Application Error	Reload application software
EMCER	CARD READER: EMV Chip read failure	Cannot Read Chip Card